

COVID-19 Safety Management Plan (COVIDSafe Plan)

KEY CHANGES IN THIS DOCUMENT ARE HIGHLIGHTED IN YELLOW

School Details	Details
Name of School	Ascot Vale Primary School
Date COVIDSafe Plan last reviewed	Updated 24/02/2022
Name of health and safety representative (where relevant)	Heath Smith
Name of principal or delegate	Sue Osborne / Michael Downing
School Health and Safety Working Group	Sue Osborne; Michael Downing; Brian Grobbelaar (OHS Advisor)

This **COVID-19 Safety Management Plan (COVIDSafe Plan)** applies to all Victorian government schools, and outlines key health, safety, and wellbeing hazards that schools should plan for. It links to the strategies described in the <u>School Operations Guide</u> and supports schools to plan for and implement the key health and safety controls in the context of coronavirus (COVID-19). This includes implementing the pandemic orders of the Minister for Health and accessing the central and regional supports to reduce transmission risk and to support school staff, students and the school community to be well and COVIDSafe. The latest Coronavirus (COVID-19) advice for schools is available at <u>COVID-19 advice for schools (education.vic.gov.au)</u>. A template presentation "Back to School Plan" has been circulated to School Principals to support conversations with staff around COVIDSafe measures in place for Term 1, as well as a template letter to support communicating with parents/carers about going back to school – see <u>Support and Service (Schools) > Coronavirus and learning from home > Communicating with parents and students > Communications support pack (eduweb.vic.gov.au)</u>

The <u>School Operations Guide</u> provides more detailed advice and guidance about these controls and supports, and should be read together with this COVID-19 Safety Management Plan (COVIDSafe Plan). The <u>coronavirus (COVID-19) advice for schools</u> is evolving over time and the <u>OHS guidance and supports</u> will be continually reviewed and updated as required.

Principals must consult with their local health and safety representative(s), health and safety committee(s) (HSC) (if applicable) and school staff to implement the recommended controls to the maximum extent reasonably practicable. Contact your <u>Regional OHS Support Officer</u> for assistance with local consultation if required. A draft agenda has been developed for HSC meetings to assist in facilitating consultation and identifying and managing risks.

COVIDSafe Roles and Responsibilities Posters must be displayed on the school's OHS noticeboard detailing the shared responsibility of health and safety in schools, and the health and safety measures that should be applied in schools. Posters are available in the <u>communications support pack</u>.

Your local <u>Regional OHS Support Officers</u> and the Department's <u>OHS Advisory Service</u> continue to be available to provide support to your school to implement the latest guidance, tailor this COVID-19 Safety Management Plan (COVIDSafe Plan) to your setting, for suggestions on establishing effective controls, or assist with access to supports, advice and resources.

The DET COVID-19 hotline (1800 338 663) is available for all Department staff, contractors and parents 8.30am to 5.00pm Monday to Friday (excluding public holidays) for any questions, queries or concerns. Employees may also access the guidance at COVID-19 Advice Line - FAQs.



Employees are encouraged to use <u>eduSafe Plus</u> to report hazards, incidents and mental and physical injuries to ensure effective and timely resolution of OHS issues, as well to escalate issues for further support, when required. eduSafe Plus reports are being monitored to ensure that support can be provided.

If you or your family need support, personalised over-the-phone or video counselling is available 24/7 through the Employee Assistance Program (EAP). This service is available to all school staff and their immediate families (aged 18 years and over). Staff can book by calling 1300.361.008 or by using the live chat function on the Lifeworks Australia website. Other mental health supports are available on OHS guidance and supports including supports tailored to respond to COVID-19 and remote working risks.

This plan covers four key areas of risk ('hazard types'):

- Infectious Disease (Infection Prevention and Control)
- Work-Related Violence
- Mental Health and Wellbeing
- Working Alone, in isolation or from Home.

Hazard Type	Hazard Description	Recommended Controls	Examples of practical solutions
Infectious Disease (Infection Prevention and Control)	Staff, students, and others onsite may come into contact with an individual currently unaware that they have coronavirus (COVID-19), and subsequently contract the virus from them.	 Infection prevention and control Refer to the School Operations Guide for advice on supporting COVIDSafe behaviours and activities on school premises. Provide information, training, and instruction on health hygiene to staff and students. Voluntary use of distributed Rapid Antigen Testing kits by staff and students Persons who are considered suspected or symptomatic cases with Covid-19 must follow the guidelines in the Testing Requirements for Contacts and Exposed Persons. Staff must report positive test results within eduPay and isolation requirements are to be immediately implemented, based on the School Operations Guide requirements. 	 Infection prevention and control Circulate the latest health advice and requirements to parents (in multiple languages if appropriate), staff and students (where appropriate). Schools will distribute Rapid Antigen Testing kits to parents/carers, who should collect one pack for each child at the start of week one of Term 1. Distribution will continue for the duration of term 1, 2022. Where parents/carers are unable to attend the school to collect the tests, a pack can be provided directly to a student to take home. Schools can contact schools.procurement@education.vic.gov.au if they have not received enough packs or if they believe they have been oversupplied. Communicate the recommended schedule for rapid antigen testing: twice weekly for Primary and Secondary school staff and students and five times weekly for Specialist school staff and students Communicate the rapid antigen testing instructions using the "how-to" video which is translated into 33 languages

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		 All students and staff who return a positive result from a rapid antigen test should also follow the 	 Consult with all staff, including the elected HSR and/or OHS Committee (if applicable) about the implementation of controls.
		latest advice at https://www.coronavirus.vic.gov.au/rapid-antigen-tests .	 Monitor staff and student face mask compliance and COVIDSafe practices at school.
		 Ensure Year 3 students and above year levels and staff wear face masks in line with the 	 Use teaching strategies and communications resources to remind staff and students to wear face masks (in accordance with the guidance in the current <u>School Operations Guide</u>) and to practice good hand hygiene.
		guidance in the current <u>School Operations Guide.</u>	 Sharing of food is not permitted.
		 Students in Prep to Year 2 are strongly recommended to wear a face mask indoors at 	 Use non-contact greetings (not shaking hands).
		school or an OSHC program. • Ensure staff complete the School infection	 Ensure the highest hygiene practices amongst food handlers, as per the Department's Safe Food Handling Guidance.
		prevention and control during coronavirus (COVID-19) LearnED module. This module is also available on FUSE for preservice teachers,	It is recommended that schools stagger recesses and lunchtimes and use alternate spaces to increase physical distancing.
		casual relief teachers and other staff working in schools who do not have eduPay access.	 Check the availability of hygiene products throughout the school and reorder supplies through COS as needed.
		Staff may complete this module again as a refresher at any time.	Conduct regular inspections of the school site, using this COVID-19 Safety Management Plan the School Operations Guide and / or
		 Contact the <u>OHS Advisory Service</u> for support for more detailed risk assessments if required to support to students with complex needs. 	the COVIDSafe Assurance checklist (Word), to check that recommended risk controls are implemented and working effectively, including displaying on-site signage.
		 Refer to the current <u>School Operations Guide</u> for guidance on use of shared equipment and other school activities (e.g. playgrounds and shared resources). 	 Encourage students, staff and contractors/visitors to bring their own face mask. Ensure there are enough single-use face masks available for staff, students or visitors who do not have their own or to replace masks that get damaged/soiled.
		Refer to <u>ChemWatch</u> (login required) to access hand sanitiser safety data sheet. Ensure	 Everyone over 8 years old must wear a face mask when travelling to and from school on public transport, taxis or ride share vehicles.
		adequate supervision of students using hand sanitiser, and safe storage of supplies.	 Consider the necessity of using shared equipment at this time. Such items may include shared computers, class sets of teaching and learning materials, and musical instruments. If used, strict hand hygiene should be followed before and after use. Risk can be further minimised with users

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		 PPE for staff For information and training relating to the correct use of PPE, school staff should refer to the guidance for staff on the use of PPE in education settings. Staff are also encouraged to watch the PPE Donning and Doffing education video. Encourage staff to access the webinars on infection prevention and control. These are strongly recommended for school staff who regularly provide support in school sick bays, or supervise students with medical conditions. Further information is available at Support and Service (Schools) > Coronavirus and learning from home > School operations > Infection prevention and control online learning (eduweb.vic.gov.au) (login required). 	 wiping down items where appropriate, for example using a disinfectant/detergent wipe or cloth. PPE for staff School staff should refer to the Department guidance for the use of personal protective equipment (PPE) in education to determine when additional PPE is required and for information on the correct and safe use of PPE. Schools must consistently review their PPE supplies and ensure adequate supplies remain available in the event of a suspected or confirmed case of COVID-19. Schools can buy PPE items through the COS catalogue. Schools must display information and signage at school entrances and in communal areas such as staff rooms encouraging staff and students to wear masks wherever they are required. Posters are available in the communications support pack.
		Ventilation Refer to the advice in the School Operations Guide with respect to natural ventilation, mechanical ventilation, combined use of natural and mechanical ventilation at the same time, use of fans, air purifiers, use of outdoor learning areas or environments and poor outdoor air quality.	 Ventilation Schools are required to increase fresh air flow into indoor spaces (including shared spaces, staff areas and thoroughfares) whenever possible For information about maximising ventilation in schools, including the appropriate use and placement of air purifiers, please see the Department's Ventilation and Air Purification policy and the How to use an air purifier fact sheet. Maximise the use of outdoor learning areas or environments wherever possible. Implement measures for a comfortable learning environment (thermal, noise, safety) with ventilation strategies in place



Hazard Type	Hazard Description	Recommended Controls	Examples of practical solutions
			Display the Promoting airflow in your school poster around school
			 For further assistance, contact the Victorian School Building Authority on 1800 896 950 or email <u>airpurifiers@education.vic.gov.au</u>
			Refer to PAL for further information relating to Ventilation and Air Purification.
		Air Purifiers	Air Purifiers
		The Department will continue delivering air purifier units to schools in Term 1, 2022. Further information about air purifiers can be found in the School Operations Guide and on PAL.	Please refer to PAL for guidance on where to place air purifiers.
		Please refer to PAL for guidance on where to place air purifiers.	
		Movement of air purifiers	
		 Refer to the Risk Assessment and Safe Work Procedure for Movement of Air Purifiers for manual handing guidance when moving air purifiers around the school. 	
		Cleaning and maintenance	
		Each school is responsible for cleaning and maintaining their air purifiers. Contract cleaners should not clean the air purifier except where noted below.	
		Safety and PPE measures:	
		It is recommended that cleaning and changing prefilters and HEPA filters is done in a well- ventilated space. Single-use surgical mask and	



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		gloves should be worn, and good hand hygiene performed after cleaning and maintenance.	
		There are three elements of the purifier that require cleaning and/or replacement:	
		 Surface: schools should clean the surface of the air purifier regularly in line with the manufacturer's guidance. Cleaning contractors should treat the air purifiers in a similar way to other electrical items, which normally includes dusting. 	
		 Pre-filter: schools should undertake regular cleaning of the pre-filter located inside the air- purifier in front of the HEPA filter, which is recommended every two weeks, in line with the manufacturer's guidance. 	
		HEPA filter: the air purifier will alert when the HEPA filters require replacement, approximately every six months. Schools should undertake the filter change when this occurs. Six replacement HEPA filters will be provided to schools which should last more than two years. Instructions for changing filters is provided to schools with each unit in the user manual.	
		 Should a filter require vacuuming, the vacuum cleaner used must be equipped with a HEPA filter. 	
		Further guidance on the use and maintenance of air purifiers is available on PAL.	

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		Vital COVIDSafe Steps	Vital COVIDSafe Steps
		 A risk assessment must be conducted for all non-classroom-based activities to determine additional risk mitigation measures for activities 	 Risk mitigation measures for non-classroom-based activities may include: Limiting activity to the smallest possible cohort size (e.g. a single class group)
		such as assemblies, camps, excursions, incursions, sport, music and arts during the first	 Limiting activity to outdoor spaces i.e., music classes.
		four weeks of term 1.	 Holding the activity as infrequently as possible
		Follow the advice in the <u>School Operations</u> Guide for limiting the mixing between classes and year levels.	 Consider the non-participation of persons (staff or students) at higher risk of progression to severe disease (e.g., who are immunocompromised or have significant coexisting medical conditions)
		Consider the use of large spaces such as halls	 Staggering of groups who participate in the activity
		for extra workspaces.	 Activity being undertaken in larger rooms with strict physical distancing
		Stagger start and finish times and breaks.	 Schools should consider rostering the use of both staff and student spaces to facilitate this
			 Consider opportunities to adapt indoor activities outdoors, for example holding classes outside. Where possible, staff should rest, eat and meet in outdoor areas only.
			 Consider staggered drop-off and pick-up times (noting these should not change standard school hours).
			 Use multiple entry and exit points to prevent bottlenecks of students and minimise parents onsite.
			 Rostering access to shared spaces, limiting time in these spaces and promote breaks outdoors.
			 Signage and rostering so that access to shared physical spaces and food preparation areas can be managed to achieve 1.5 metre physical distancing where possible and to reduce congregation in entry and exit points.
			 Space out staff workstations as much as possible and limit the number of staff in offices to achieve physical distancing of 1.5 metres where

Hazard Hazard Type Description	Recommended Controls	Examples of practical solutions
	Community use of school facilities School facilities can be used by the community, including play equipment, and for external hire. Schools are permitted to allow external providers to use or hire school facilities. When hiring out school facilities, schools are required to following the PAL policy regarding vaccination and visitors to schools. If an external party is using school facilities during school hours, there should be no mixing between external parties and school staff and students (for example, a swim school should have exclusive use of a school pool and change room for the period of use). Excursions Follow the guidance in the School Operations Guide in relation camps and excursions. Use of school facilities by community and sport groups Schools are permitted to allow external providers to use or hire school facilities. When hiring out school facilities, schools are required to collect, record and hold vaccination	possible. This might mean re-locating some staff workstations temporarily to other spaces (such as the library or unused classrooms). Consider adjusting how staff and students interact within the built environment to reduce contact with certain surfaces. For example, a simple measure such as keeping a door open will reduce the need for multiple people to touch the door handle. Community use of school facilities For a summary of the use of school facilities by community and sports groups, please see Section 15 of the School Operations Guide, Table 2 When unsure, providers should be directed to the Victorian government Sector guidance to confirm COVIDSafe requirements.

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		work with children. To meet this requirement, schools do not need to directly sight proof of vaccination of these workers (e.g. digital certificate).	
		Schools can request that the hiring person or group provide a list with the names and vaccination status of any workers.	
		Swimming Pools and hydrotherapy	
		Indoor and outdoor pools can be used across Victoria.	
		Follow the guidance in the <u>School Operations</u> <u>Guide</u> in relation to the vaccination requirements by staff and students (including for parent volunteers).	
		COVIDSafe requirements for visitors and volunteers	COVIDSafe requirements for visitors and volunteers • More information about the collection of vaccination information from
		 Visitors and volunteers performing work on school sites (both inside and outdoors) must have had at least two doses of a COVID-19 vaccine or have a valid medical exception. 	visitors and volunteers on school sites is available at COVID-19 Vaccinations – Visitors and Volunteers on School Sites: Policy education.vic.gov.au, including a template register that schools can use for recording vaccination information during visitor and volunteer sign-in.
		 Schools must advise visitors and volunteers they must adhere to COVIDSafe requirements: physical distancing, face mask requirements, cough etiquette, and good hand hygiene. 	
		Required vaccinations for school staff	Required vaccinations for school staff
		The Victorian Minister for Health has determined that COVID-19 vaccination is mandatory for staff who work in schools. This includes principals,	 All staff are required to have received three doses of a COVID-19 vaccine unless a medical exemption applies. For workers who received their second dose of a COVID-19 vaccination on or before 25 October



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		teachers, administration and education support staff, and visitors and volunteers, including casual relief teachers (CRTs), pre-service teachers, and Out of School Hours Care staff. Staff must upload evidence of their vaccination status in eduPay, including a record of their third dose. Schools must treat health information, including an individual's vaccination status or diagnosed medical condition (such as COVID-19) in accordance with the Schools' Privacy Policy. COVID diagnoses and vaccination statuses are not to be shared or discussed unless the individual (or their parent/carer) provides consent, or unless schools are legally obliged or authorised to do so (for example, when requested by the Department of Health for contact tracing). Further guidance on the handling of health care information can be found on PAL under Privacy and information sharing — Health care information.	 2021, the deadline is 25 February 2022. For workers who received a second dose of a COVID-19 vaccination after 25 October 2021, the deadline is 15 March 2022. A quick reference guide is available to assist staff to upload vaccination evidence and updating vaccination status on eduPay.
	Staff and students may contract disease by touching surfaces contaminated with coronavirus (COVID-19), following exposure from	 Refer to the 'Keeping COVIDSafe at school' measures in the School Operations Guide. Following advice from the Department of Health, the cleaning arrangements for all Victorian government schools will return to the business-as-usual cleaning scope for Term 1, 2022. The business-as-usual cleaning schedule considers the unique risk profile of schools. It involves cleaning a range of items daily and cleaning other items either once-a- 	 Refer to the 'Keeping COVIDSafe at school' measures in the School Operations Guide. Schools should consider the necessity of using shared equipment at this time. Such items may include shared computers, class sets of teaching and learning materials, and musical instruments. If used, strict hand hygiene should be followed before and after use. Risk can be further minimised with users wiping down items where appropriate, for example, using a two in one disinfectant/detergent wipe. Consider adjusting how staff and students interact within the built environment to reduce contact with certain surfaces. For example, a

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	someone with the virus.	week, twice weekly, or thrice weekly as appropriate, with spot cleaning at other times.	simple measure such as keeping a door open will reduce the need for multiple people to touch the door handle.
		 Evidence gathered since the pandemic began has demonstrated that the risk of surface transmission of COVID-19 is low. 	 Cleaning arrangements should be adjusted to each school's requirements, as outlined on PAL. Cleaning following a COVID-19 outbreak
		• If there is an outbreak of COVID-19 in a school, the Department of Health or a Local Public Health Unit will advise schools if additional cleaning is required, based on risk assessment as part of an outbreak management plan.	 If there is an outbreak of COVID-19 in a school, the Department of Health or a Local Public Health Unit will advise schools if additional cleaning is required, based on risk assessment as part of an outbreak management plan.
			 Any outbreak cleaning that is needed is arranged and paid for by the Victorian School Building Authority (VSBA) and this applies to all Victorian Government schools, both metropolitan and regional.
			 Once advised of the need for outbreak cleaning to occur, the VSBA will contact the principal as soon as possible to make arrangements. The cleaning is conducted in accordance with guidelines that have been developed with the Department of Health.
	Vulnerable workforce or students	Refer to the advice in the <u>School Operations</u> <u>Guide</u> in relation to the supports available to assist schools to support medically vulnerable staff and students, including: Those staff members who may be medically vulnerable, or living with or caring for elderly or chronically ill relatives; and	 Ensure consultation with your elected health and safety representative and staff and incorporate into workforce planning. Refer to the guidance in the in the <u>School Operations Guide</u> to support medically vulnerable staff and students.
		 Preparation of an up-to-date <u>Student Health</u> <u>Support Plan</u> and accompanying condition- specific health management plan for any students that may be medically vulnerable. 	
	A suspected case may occur	Refer to the managing suspected cases advice in the <u>School Operations Guide</u> .	Communicate messages to the school community and staff which promote the message that the most important action school communities can take to reduce the risk of transmission of COVID-19 is to ensure that any unwell staff, parents / carers and students remain at home and get tested, even

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	among staff and students	Also see the advice in the Operations Guide regarding management of unwell students and staff.	 with the mildest of symptoms, and that people who are unwell do not attend school sites. Refer to the <u>communication support pack</u> for resources to communicate with your school community. Stay in contact with affected staff or families remotely to provide wellbeing support. Guidance and template communications to support schools to communicate and support COVID positive staff are available through your <u>Regional OHS Support Officer</u>. Guidance and templates to communicate with the school community is available in the communication support pack.
	Management of confirmed cases and household contacts at school	 Refer to the management of confirmed cases and household contacts at school in the School Operations Guide. Please see the School Operations Guide for further information relating to Principal actions for identification and notification of confirmed COVID-19 cases 	 Where a student or staff member is identified as a positive case, individual education contact tracing will end. The revised process is set out in the School Operations Guide on page 6. Stay in contact with affected staff or families remotely to offer wellbeing support. Guidance and template communications to support schools to communicate and support COVID positive staff are available through your Regional OHS Support Officer. Guidance and templates to communicate with the school community is available in the communication support pack. Specific guidance on the Management of Contacts can be found in the School Operations Guide.
	Exemptions for staff who are household contacts	 Refer to the advice in the <u>School Operations</u> Guide regarding school staff eligibility for household contact home isolation requirements. Only applies to fully vaccinated employees 	These arrangements can only be implemented if the school and staff member agree and the following conditions are met: the staff member must undertake a daily Rapid Antigen Test (RAT) for five days, return a negative result prior to attending work each day and report the result in eduPay. the staff member must wear a face mask at all times, with exceptions in the case of eating and drinking, or safety reasons, and a P2/N95

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			mask is preferred. Schools will be supplied with P2/N95 masks, provision to staff under this category is strongly recommended.
			 the staff member cannot enter shared break areas and the school must try and facilitate solo break time
			 when travelling to and from work the staff member must not carpool and should, where possible, avoid public transport
			 where possible, work in areas where transmission risk is lower (outside, where possible and safe, or in large, well-ventilated spaces)
	Non-Department contractors and their staff may need to enter school grounds Guide regarding vaccination requirem visitors (including CRTs) and contract attending school sites. • QR code check ins are required to be visitors on school site including contract.		 other than when attending school, staff must quarantine in accordance with public health requirements
			 If at any time a staff member develops symptoms or tests positive on a Rapid Antigen or PCR test, the exemption no longer applies – they are a positive case and must isolate for 7 days
		actors and staff may to enter ol grounds cry out work attending school sites. • QR code check ins are required to be used by all visitors on school site including contractors, external Department staff and building and	Visitors to school grounds must comply with vaccination requirements, density limits, face mask requirements, QR code check-ins and practise respiratory etiquette and good hand hygiene.
			 Schools should ensure contractors (such as Casual Relief Teachers (CRTs) receive appropriate induction, including in relation to the record keeping requirements and QR code requirements on site.
			Ensure, so far is as reasonable practicable, that QR Code and sign in requirements are followed by all contractors and visitors attending site (including parents entering a school building), by displaying QR codes prominently and communicating with contractors about the requirements.

Hazard Type	Hazard Description	Recommended Controls	Examples of practical solutions
Working Alone, in Isolation	The home - work environment	 Refer to working alone, in isolation or from home policy and procedure. 	 Enable reasonable access to available school equipment. Proactively plan with staff who have a known pre-existing injury.



Hazard Type	Hazard Description	Recommended Controls	Examples of practical solutions
or from Home*	may cause injury (noise, lighting, thermal comfort, and slips, trips and falls).	 Refer to OHS guidance for working from home. Refer to ergonomic advice. Refer to tips for working from home safely and productively. 	 Establish protocols for regular check-ins with staff. Encourage staff to access the Working from Home Guide.
	Staff may suffer musculoskeletal disorders by adopting static postures while using laptops, portable devices or personal computers.	 Encourage staff to regularly stretch and move during the day. Consult with staff to identify possible adjustments to work/tasks/timetable to reduce static postures and prolonged desk / screen time. 	 Where possible, encourage and allow time for keeping active while working from home – i.e. times when staff are encouraged to stand up and stretch, or take a short break from their workstations. This many include ending meetings five minutes early to stretch and move, starting meetings or lessons with a stretch session, timetabling movement breaks and (where possible) having phone calls instead of virtual meetings to reduce screen time and eye strain. Proactively plan with staff who have a known pre-existing injury.
	Increased isolation (on-site and/or at home) may increase risk of injury.	Advice and support (including ergonomic advice via videoconference) is available to all staff via the OHS Advisory Service.	 Promote the OHS advice and support (including <u>EAP</u> and wellbeing webinars) to staff. Other mental health supports are available at <u>OHS guidance and supports.</u> Establish protocols for regular check-ins with staff.
	Exposure to family or gendered violence.	Assist staff in following the <u>advice and support for employees</u> exposed to family violence.	Establish protocols for regular check-ins with staff.
	*To be applied in	conjunction with Mental Health and Wellbeing and Wor	k-Related Violence hazard sections below.

Hazard Type	Hazard Description	Recommended Controls	Examples of practical solutions
Work- Related Violence	Online, over the phone or other remote threatening or aggressive behaviour by students, parents/carers, school staff or other members of school community. On-site violence, bullying or harassment by students, parents/ carers, school staff or other members of school community. Staff experiencing stress or anxiety stemming from exposure to increasing onsite or online work-related violence and	 Refer to the Work-Related Violence in Schools Policy, which covers online and on-site behaviour, and the new advice page outlining strategies and resources to help schools prevent and manage unacceptable behaviours from parents and carers. Refer to the new Respectful Behaviours within the School Community Policy, which promotes the importance of respectful and collaborative relationships between parents, carers and school staff. The new policy and resources will enable schools to communicate clearly articulated expectations for parent and carer behaviour towards school staff. Consider whether any student supports, including Behaviour Support Plans, require revision in consultation with Student Support Services. Also refer to Creating Respectful and Safe School Communities (including template Statement of Values), the Respect for School Staff local policy template, and resources available through Respectful Relationships and Schoolwide Positive Behaviour Support. Proactive and open communications with parents and carers is important to prevent an escalation in behaviours. Refer to Coronavirus (COVID-19) advice for parents, carers and guardians, and to the communications support pack. Escalated referrals will be managed by the Employee Wellbeing Response Team, and Complex Matter Support Team. 	 Ensure on-site staff are ready to manage the students that will be attending and that student supports, including reviewing and ensuring Behaviour Support Plans are up to date if required. Liaise with Student Support Services for Behaviour Support Plan assistance where required. If wearing a mask when working with students at risk of grabbing or pulling it, use a mask that will release easily, e.g. with hooks over the ears rather than ties around the back of the head. Regularly and explicitly teach students not to touch or attempt to remove others' masks. Set expectations for behaviour with the school community and promote appropriate ways for parents to raise their concerns. Display the posters for school staff and for parents/carers to help schools communicate the Respectful Behaviours within the School Community Policy and appropriate behavioural standards with their school community. Discuss extra supports or strategies for staff who engage with anyone known to present a risk. Encourage staff to report incidents in eduSafe Plus and IRIS as appropriate, de-brief, and seek escalated support (e.g. through EAP) if required.



Hazard Type	Hazard Description	Recommended Controls	Examples of practical solutions
	aggression from parents. Many parents/carers are likely to be anxious during this time.	Refer to the mental health and wellbeing advice on the OHSMS COVID-19 Employee supports page, and the relevant policy and procedure.	

Hazard Type	Hazard Description	Recommended Controls	Examples of practical solutions
Mental Health/ Psychoso cial Hazards	Leaders managing the anxiety and mental health of others — including students, staff, and members of the school community. Staff experiencing changes to workload (increase/decre ase) from modifications in tasks and priorities.	 Refer to the mental health and wellbeing advice on the OHSMS COVID-19 Employee supports page, and the relevant policy and procedure. Consult with staff to identify causes/sources of workload challenges and to identify possible adjustments. Refer to the Return to Work Coordinator Portal. Refer to the Principal Health and Wellbeing services on the OHSMS COVID-19 Employee support page. Refer to be Department's Flexible Work Policy. Refer to School Operations Guide Video-counselling is available via the Employee Assistance Program (EAP) for all staff and their immediate family (aged 18 years and over). Actively use the Students at Risk Planning Tool and the Student check-in resource to 	 Consult, communicate and check-in regularly with staff on how they are feeling with the current situation and what supports might help. Encourage team leaders to be flexible and supportive about work requirements. Have regular conversations to provide as much clarity and flexibility as possible about tasks, priorities and the way work can be delivered. When a transition occurs either to or from remote learning, consider how best to enable staff to respond to the transition and adjust their planning to suit. Talk with staff about how they can limit screen time and consult with staff about strategies for managing emails. Encourage staff to take scheduled screen breaks. Encourage staff to take wellbeing time. Consider pausing the introduction of any new initiatives or additional professional development activities. Limit meeting duration and record meetings to enable flexibility in attending. Allow time for staff to access the relevant information, instruction and training.



Hazard Type	Hazard Description	Recommended Controls	Examples of practical solutions
	Staff experiencing disengagement and low morale regarding clarity of tasks, team roles and evolving priorities.	 Use edusafe Plus to escalate incidents and risks so that Area support can be provided. The Mental Health Toolkit has advice and resources to support student mental health and wellbeing. This includes advice on positive mental health promotion, curriculum support, how to identify and access support as well as parent and student-specific pages. The Advice for teachers – supporting student's mental health and wellbeing resource and the Quick Guide to Student Mental Health and Wellbeing Resources highlights the most relevant evidence-based resources for teachers. 	 Encourage staff to use <u>EAP</u>, for themselves and their immediate family, as well as the other supports and resources available by contacting <u>employee.wellbeing.response.team@education.vic.gov.au</u> Ensure there are adjusted return to work strategies for people on sick leave or Workers' Compensation leave.
	Staff experiencing uncertainty, stress, anxiety from the transition to an altered working environment.		
	Staff experiencing uncertainty and anxiety about the COVID-19 risks to their personal health (especially if working onsite).		
	Staff experiencing isolation and changes in levels of support		



Hazard Type [Hazard Description	Recommended Controls	Examples of practical solutions
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DET USEFUL CONTACTS

Support Area	Phone
Employee Assistance Program (EAP)	1300 361 008
DET COVID-19 Hotline	1800 338 663
Principal Advisory Service	7034 6777
Cleaning	1300 842 754
Incident Support and Operations Centre (ISOC)	1800 126 126
Employee Conduct Branch	7022 0005
Vaccinations (COVID-19)	<u>Teaching Service queries</u> : Schools People Services: 1800 641 943.
	<u>Visitors and Volunteer queries</u> : OHS Advisory Service: 1300 074 715
Regional OHS Support Officers	OHS Management System (OHSMS) Overview: 1 Useful OHS contacts for schools
	education.vic.gov.au
Staff Health and Safety - OHS Advisory Service	1300 074 715 or safety@education.vic.gov.au
Medical Advisory Service	Staff Related Queries: 1300 495 559
	Student related queries: 7022 0007
Legal	9637 3146
Finance – School Financial Management Support Unit	Schools.finance.support@education.vic.gov.au or (03) 7022 222
Cleaning	cleaning@education.vic.gov.au
OSHC and other early childhood	1800 338 663
Student Transport	Student.transport@education.vic.gov.au or 7022 2247
SEILs	Schools should contact their SEIL to discuss any queries
Media Unit	(03) 8688 7776